



CITY MANAGER'S WEEKLY REPORT

- FULLERTON, CALIFORNIA -

City Manager's Message

September 3, 2020

Governor Extends Residential Eviction Protections

On Monday, August 31, 2020 California Governor Gavin Newsom signed Assembly Bill 3088, the COVID-19 Tenant, Homeowner and Small Landlord Relief Act of 2020. Information on this and the protections it affords residential tenants can be found [here](#). The information is in English, Spanish, and Korean. Please share it with your neighbors who may be affected or in need of assistance!

- Tenants cannot be evicted for COVID-19 related evictions until February 1, 2021.
- Tenants cannot be evicted for COVID-19 related hardships that accrued between March 4, 2020 – August 31, 2020.
- Tenants cannot be evicted for COVID-19 related hardship that accrues between September 1, 2020 – January 31, 2021.
- **For COVID-19 related hardships that accrue between September 1, 2020 - January 31, 2021, tenants must pay at least 25 percent of the rent due to avoid eviction.**

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Excessive Heat Warning for Orange County

The National Weather Services is issuing an excessive heat warning for Southern California due to expected highs that may reach 111 degrees in Fullerton on Saturday. The City will have available a Cooling Center at the Fullerton Community Center. For more information, please check our website at www.cityoffullerton.com.



Never leave kids or pets unattended in vehicles. Look before you lock!



Avoid strenuous activity during hottest part of the day



Avoid consumption of alcohol and caffeine, but drink extra water



Keep pets indoors or provide plenty of shade and water



Wear lightweight, light-colored and loose clothing

PLAN



PREPARE



ACT





CITY COUNCIL MEETING PREVIEW

Agenda Forecast for Tuesday, September 15, 2020 is:

(Please note that the Agenda Forecast is a best attempt to list those items that are planned to be included on a future agenda. Due to differing circumstances, items may be included on the forecast but moved to a subsequent meeting. Items may also be added at the last moment, and therefore not on the forecast. Items not listed in any form of priority or placement on agenda.)

City Council Meeting Minutes

August 2020 Check Register

Fullerton Municipal Code Amendments Pertaining to Regulation of Short-Term Rentals (continued from July 21,2020)

Mayor and Mayor Pro Tem Rotation Policy

Fullerton Municipal Code Amendment to Chapter 8.75 Regulating Sidewalk Vendors

Ordinance Adopting a New Chapter 8.46 to the Fullerton Municipal Code Relating to the Parking, Stopping, and Standing of Recreational Vehicles

Side Letter to the Memorandum of Agreement Between the City of Fullerton and the Fullerton Firefighters' Association

Final Consideration of a Proposed Side letter to the Memorandum of Agreement Between the City of Fullerton and the Fullerton Municipal Employees Federation

Personnel Management Systems Changes

Revision to Resolution Relating to Compensation for Executive Employees

Final Consideration of a Proposed Side Letter to the Memorandum of Agreement Between the City of Fullerton and the Fullerton Management Association

Designation of Delegates and Alternates for League of California Cities Annual Conference and Conference Resolutions

Covid-19 Fee Waiver Updates and Direction



OC ANIMAL CARE CENTER SERVICES

Family Fur-st
—DRIVE THRU—
Pet Food Pantry

AT OC ANIMAL CARE
1630 VICTORY RD. | TUSTIN | CA | 92782

All pet owners in need welcome!
*Dog, Cat & Rabbit food while supplies last. Held the second Saturday of every month.

Located in OC Animal Care's public parking lot off Red Hill Ave. and Victory Rd.

Saturday, September 12th
From 8:00 a.m. to 10:00 a.m.

Want to help? Donate pet food using the Animal Assistance League of Orange County's Amazon Wishlist!
(Use this QR code or visit their website at www.aaloc.org/donate)

For more information visit www.ocpetinfo.com or call (714) 935-6848

Brought to you by these community partners:

I love belly rubs!

I love to give kisses!

I'm a sweet senior who's young at heart!

OC Animal Care

JORDY
Id# A1686767
Black/White
Siberian Husky
Female
9 Years Old

Jordy is a staff and volunteer favorite who is full of love and enjoys giving kisses! She loves belly rubs and going on shorter walks around the block. She would love to lose weight so she can live a more active and healthier life-style, but she still zoomies around the yard for short periods of time. She has some age changes that will need extra TLC, and our staff would be happy to discuss that with her new family. Fall is right around the corner and Jordy is ready to give extra cozy cuddles. What are you waiting for!?! Please call 714-935-6848 to adopt Jordy today!

www.ocpetinfo.com • (714) 935-6848

/OCAAnimalCare



OC ANIMAL CARE CENTER SERVICES



OC Animal Care

Let's Paws



Hot Weather Pet Safety Tips

Never Leave Your Pet in the Car

Never leave your pet alone in a vehicle, even with the windows cracked; it only takes a few minutes for the temperature inside to reach 160 degrees. If you see an animal in a hot car, try to locate the owner or call 911!



Watch out for Hot Pavement

Don't leave your pet standing on the hot pavement and keep walks to a minimum. Remember, if it's too hot for bare feet, it's too hot for bare paws!

Always Provide Water & Shade

Bring your pet inside during the hot day and let them rest in a cool part of the house. Be sensitive to the needs of older, obese or short nosed dogs who are less tolerant of the heat and should be kept indoors in air-conditioning as much as possible.



Limit Exercise

Limit dog walks and exercise on hot days. Don't let playful pets overexert themselves in extremely warm weather. Exercise in the early morning and late evening to avoid the heat.

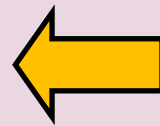
Watch for Signs of Heatstroke

Excessive panting, excessive drooling, high heart rate, discolored gums, mobility problems, high body temperature, vomiting and diarrhea. If your pet is experiencing these symptoms, contact your vet immediately!

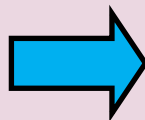


For more pet safety tips, visit www.ocpetinfo.com

Hot Weather Tips



Low-Cost Drive-Thru Vaccines



LOW-COST "DRIVE-THRU" DOG & CAT VACCINE CLINICS



Housed by Orange County Animal Care - Services provided by H.E.A.R.T.

FIRST THURSDAY evening of every month by RESERVATION ONLY

Orange County Animal Care (front parking lot)
1630 Victory Road, Tustin, CA



WE CANNOT ACCEPT RESERVATIONS LATER THAN 72 HOURS PRIOR TO THE CLINIC YOU WISH TO ATTEND

NEW PROTOCOLS HAVE BEEN IMPLEMENTED FOR EVERYONE'S SAFETY:

- ▼ Pet owners must remain inside their vehicles.
- ▼ Pets will be seen in the order of arrival.
- ▼ You must wear a mask covering your nose & mouth when our staff approaches your vehicle.
- ▼ If your dog is not friendly to people or may be fearful of strangers, please bring a muzzle to place on your dog only at the time our staff is getting ready to approach your vehicle.

To make a reservation go to the "CLINIC SERVICES" page on our website at heart4pets.org.

PETS MUST BE HEALTHY IN ORDER TO BE VACCINATED. WE CANNOT VACCINATE A PET WHICH:

- ✓ Has ever had an adverse reaction to a vaccine
- ✓ Is nursing puppies or kittens
- ✓ Has shown any sign of illness in the past 2 weeks
- ✓ Might be pregnant

DOG VACCINES: Rabies (Thimerosal Free - 1 or 3 yr) \$7 • DHPP \$23 • Oral Bordetella \$16 • Lyme \$25

CAT VACCINES: Rabies (Purevax - 1 yr) \$23 • (Purevax - 3 yr) \$49 • FVRCP \$23 • FeLV \$25

MICROCHIP: Includes AVID PetTrac Registration: \$30 • NAIL TRIM \$12 • ANAL GLAND EXPRESSION \$10

DE-WORMING for DOGS & CATS: \$15 - \$35 per dose (price depends on type of de-worming & on pet's weight)

CENTRAGARD: (1-dose topical de-wormer for cats) When available: \$20

FLEA & TICK CONTROL FOR DOGS: NexGard Chewable Tablets (3 mo supply - any size dog) \$54

(The sale of NexGard & Centragard is subject to availability of stock on hand).

\$3 Haz Mat Disposal Fee for each pet and \$3 Convenience Fee for each credit card payment will be added to the total amount of your transaction.

If you do NOT have internet access, please call us at (714) 993-9193.



SERVICE ANNOUNCEMENTS

ENERGY-SAVING TIPS FOR A SOCIALLY DISTANCED SUMMER

BEAT THE HEAT



1. **Tweak your settings.** Before you go to bed, make sure you turn the dial up: Raising the temperature by 7° to 10°F for eight hours a day from your go-to setting can put you on track for HVAC cost savings **as high as 10%**.
2. **Have a little patience.** **A common misconception** is that turning your thermostat way down when you first turn it on will cool your space faster—in reality, you're only going to lower the temperature more than needed, resulting in unnecessary costs.
3. **Maintain your AC.** By simply cleaning or replacing a clogged filter, you can reduce your unit's energy **consumption by 5-15%**.
4. **Keep the heat out.** Use your heat-generating appliances (dishwasher, or clothes washer and dryer) at cooler times of the day, such as early in the morning or at night.
5. **Supplement or substitute with a fan.** Turning on a ceiling fan will let you raise your thermostat **temperature by 4°F**.

SAVE WATER TO SAVE MONEY



1. **Optimize your laundry.** Doing laundry less often will save energy, water, your clothes, and your time. When you do have to run a load, make sure it's at **full capacity** (but not overloaded), and take advantage of sunny days to air-dry. If you have to use a dryer, make sure the filter is clean and **run loads consecutively** to take advantage of residual heat.
2. **Make washing dishes easy.** Dishwashers are actually very efficient, using around **20 gallons less water** than handwashing a load.
3. **Be good to your garden.** Make sure to reduce water waste by watering in **cooler parts of the day** to minimize evaporation.

**For more information visit <https://energyefficiencyday.org/energy-saving-tips-for-a-socially-distanced-summer/>



CA HIGH-SPEED RAIL

The California High-Speed Rail Authority (Authority) would like to update you with the latest progress on the Los Angeles to Anaheim (LA-A) Project Section.

The Authority has added two new project components – the BNSF Colton Intermodal Facility and the BNSF Lenwood Staging Tracks to the Los Angeles to Anaheim Project Section. The addition of these two new components required the release of a revised Notice of Intent/Preparation (NOI/NOP) on August 25, 2020 and public scoping process. The formal public comment period is part of the scoping process and will run for 30-days ending on September 24, 2020.

Due to current health and safety guidelines related to COVID-19, the Authority is offering various opportunities for the public to ask questions and provide comments related to areas of study. An online open house website (www.meetHSRsocal.org) has been developed to assist stakeholders in accessing information similar to what they would find at an in-person meeting – including videos on key topics. Additionally, office hour appointments are being offered for stakeholders to speak directly with project team members. Members of the community can also participate in a Telephone Town Hall (details below) to ask questions in advance of the Scoping Meetings and finally, two online bilingual public scoping meetings will be offered.

Telephone Town Hall Meeting

Thursday, September 3, 2020 at 6 p.m.

English: (888) 410-3427

Spanish: (844) 881-1317

Public Scoping Meetings

Thursday, September 10, 2020 at 5 p.m.

(Spanish Presentation will begin at 6:30 p.m.)

English

Meeting Link: <https://us02web.zoom.us/j/83514392004?pwd=RGZ1VnV5T3RJWmtWR1hLckqtVUZxQT09>

Webinar ID: 835 1439 2004

Passcode: 751224

Call-in: (669) 900-9128

Spanish

Meeting Link: <https://zoom.us/j/99773583819?pwd=M0RVTDNjSnZqTThQVGRSS2lNlBMdz09>

Webinar ID: 997 7358 3819

Passcode: 845301

Call-in: (669) 900-6833

Saturday, September 12, 2020 at 10 a.m.

(Spanish presentation will begin at 11:30 a.m.)

English

Meeting Link: <https://us02web.zoom.us/j/86996913821?pwd=Y25xRnE2Ty9PNUFUSGJva2dabDZndz09>

Webinar ID: 869 9691 3821

Passcode: 724616

Call-in: (669) 900-9128

Spanish

Meeting Link: <https://zoom.us/j/91210143683?pwd=WEVPcE9PT1Z5VjBHNm04RjdlN0Jidz09>

Webinar ID: 912 1014 3683

Passcode: 834922

Call-in: (669) 900-6833



COMMUNITY & ECONOMIC DEVELOPMENT

AirBnB / Short-Term Rentals

As most hotels and entertainment venues remain closed, the City has seen an increase in people using short-term rental houses to host large parties. While the vast majority of short-term rental operators are renting responsibly, some Fullerton neighborhoods have seen an uptick in irresponsible hosts allowing their units to be used as 'party houses'. No neighborhood should have to deal with the excessive noise, traffic, trash and crime that these 'party houses' create. The City currently does not allow, nor does it prohibit short-term rentals in Fullerton. This means that while the City can take enforcement action at a short-term rental property, it is limited to enforcement of violations like noise, property maintenance, trash and parking, but cannot issue violations/citations for the short-term rental activity itself. The City Council will be considering whether to adopt laws to regulate short-term rentals at its meeting on September 15, 2020. In the meantime, if you have one of these 'party houses' in your neighborhood, please do the one or all of the following:

If the property is listed through AirBnB:

Call Airbnb Neighborhood Support line to report the party at: 1-855-635-7754.

Report the party through the AirBnB Neighborhood Support at: <https://www.airbnb.com/neighbors>

The City has been working with AirBnB to suspend or revoke listings which are found to be hosting these types of activities.

Whether the property is listed through AirBnB or not:

Call Code Enforcement to report the location (even after business hours) at: (714) 773-5704. Please include the address in your message.

Call the Police (non-emergency) number to report any noise or other complaints at: (714) 738-6800.

Residents are sometimes reluctant to call the police or Code Enforcement to report these types of activities for one reason or another. **Please call, e-mail or otherwise report these properties.** By reporting the property, it creates a record that the City can later use to take enforcement action against a property owner that is found to be a repeat violator. If you never report it, we may never know it is happening. Every Fullertonian is entitled to live in a safe and peaceful environment and should never have to deal with these types of activities occurring on a regular basis.



Public Works

Water Division Updates

Meter Shop

Meter Shop staff perform meter reading duties and respond to service calls during normal hours of operation and callouts after hours. In addition, they also turn water services on or off based on residents' needs, post water service accounts, replace water meters, water meter boxes/lids and perform repairs/tests on water meters.

Meter Shop Summary (8/22 – 8/28/2020)	
Callouts	10
Service Calls	26
Meter Reads	4718
On/Off	92
Postings	0
Lid/Box Replacements	8
Meter Repairs/Tests	17
Meter Replacements	29

Water Production

Staff perform a variety of field lab sampling as required by the state of California. This includes water samples from our wells, reservoirs and water distribution system. Control valves and plug valves regulate water between different pressure zones or elevations within the water system and require preventative maintenance (PM). Well production is a total of gallons produced from City water wells, and MWD production gallons reflect water purchased from Metropolitan Water District.

Water Production Summary (8/22 – 8/28/2020)	
Volatile Organic Compounds/	138
General Physical Samples	
Bacteriological Samples	52
Control Valve PM	1
Plug Valve PM	0
Well Production Gallons	148,934,000
MWD Production Gallons	41,252,200

Water Distribution

This Division is responsible for the maintenance of the water transmission and distribution system that delivers water to City residents, businesses, and industries. The water transmission and distribution system consists of 430 miles of water pipeline, more than 31,500 metered services, 4,000 fire hydrants, and 12,000 valves. On an annual average, we respond to 4,600 underground service alert tickets.

Water Distribution Summary (8/22 – 8/28/2020)	
Water Main Breaks	3
Valve Replacements	1
Water Service Replacements	3
Water Service Repairs	1
Angle Stop Replacements	4
Meter Replacements	0
Fire Hydrant Replacements	0
Fire Hydrant Repairs	0
Fire Hydrant PM's	66
Fire Hydrant Flushings	66
Mainline Valve PM's	66
Respond to U.S.A. Alert Requests	121
Water Dig Outs	0
Shutdown/Reopen	5



Public Works

Water Repair & Water Quality

On August 27th, a crew from the Water Construction Section responded to a water main break at 1243 Miramar Drive. The crew installed 3 feet of 8-inch-diameter ductile iron pipe, along with other repairs. Street Division staff installed hot asphalt on September 1st.



Water Quality Specialist

The Water Quality Specialist monitors routine and main break bacteriological results and takes action if a positive sample is detected. Per California regulation, water services that present a hazard to the water supply are required to have a backflow prevention device to prevent polluted or contaminated water from entering the potable water system. These devices must be tested yearly to ensure they are in working order. The Water Quality Specialist is also responsible for water conservation complaints and assists in responding to billing disputes.

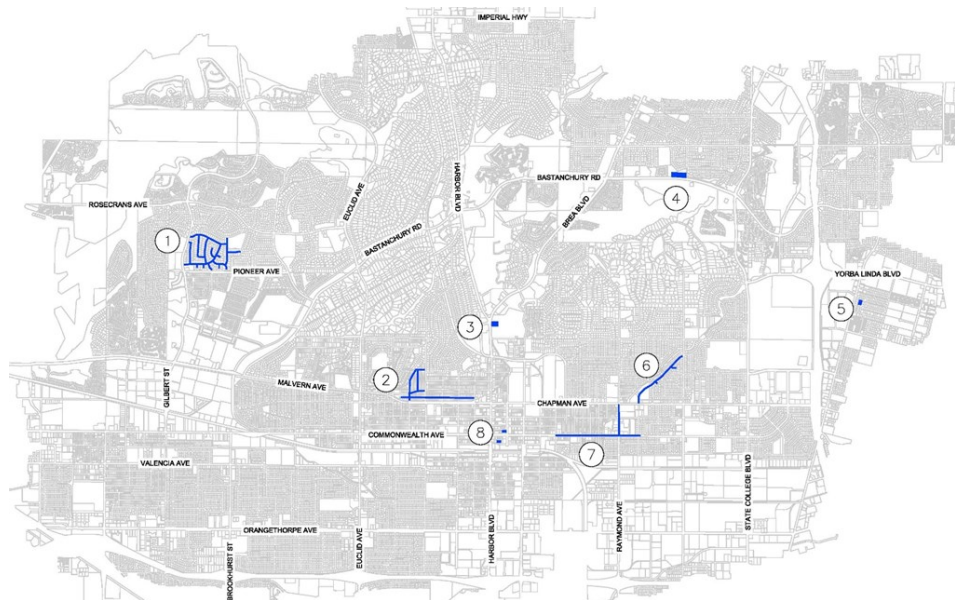
Water Quality Specialist Summary (8/22 – 8/28/2020)	
Total Bacteriological Samples sent for testing	55
Positive Bacteriological Samples	0
Backflow testing results processed	93
Follow up water conservation contacts	0
Water bill disputes	0



Public Works

Water Repair & Water Quality

Citywide CIP Projects in Construction



Project Legend

- Project 1 – Loma Alta Infrastructure Project
Water, sewer and street improvements
- Project 2 – Jacaranda-Drake Infrastructure Project
Water, sewer and street improvements
- Project 3 – Hillcrest Park Duck Pond
Park area renovation
- Project 4 – Rolling Hills Park
Park area renovation
- Project 5 – Pearl Park
Creation of park on vacant land
- Project 6 – Victoria Drive Phase 1 Infrastructure Project
Water, sewer and street improvements – Scheduled for late September
- Project 7 – Commonwealth Ave/Raymond Ave Infrastructure Project
Water, sewer and street improvements – Scheduled for late September
- Project 8 – Downtown Area Trash Enclosures Project
Construction of new trash enclosures – Scheduled for October

City Wide Projects (not on map)

- Project A - Curb, Gutter and Sidewalk Repair - *Scheduled for early October*



Parks & Recreation

Senior Services

The Parks and Recreation Department is **STILL CONNECTING & SERVING** our senior community.

Senior services during COVID-19 include: Meals on Wheels OC food distribution and home delivery, grocery box distribution, Senior Buddies Program in partnership with Fullerton Free, emergency feeding assistance, and regular wellness reassurance calls to our community members. Through our partnerships, we have been able to provide 11,972 seniors with food and other essential services.

Did you know? Many of the senior enrichment programs, exercise classes, and support groups that were offered in person at the Fullerton Community Center before the pandemic, are currently available online in virtual format. For a full listing of the links to various classes and support groups currently available, please check the resource page on the Fullerton Community Center's website at: <http://fullertoncommunitycenter.com/resourcesforolderadults/>.

Art at Home: A Course in Creativity is the Fullerton Community Center's newest way to bring you educational art opportunities in the comfort of your own home. Courses are designed with older adults in mind, but are multi-generational and appropriate for all ages. Instructional guides and video tutorials are provided by the City's Education Coordinator. All courses are created with a custom theme and include all necessary materials/ supplies conveniently packaged. Art at Home is provided at no cost for older adults ages 60+.



What is a mandala? The word mandala comes from a Sanskrit word meaning "circle." Mandalas are found in different cultures and contain special or even spiritual symbols. There are many beautiful mandalas made out of sand, painted, drawn, and even tattooed onto people's bodies! We will be making a dot painted mandala with acrylic paint on a smooth stone -- all materials and step by step instructions are provided. The Art at Home- Mandala course will be available for drive-through pick-up at the Fullerton Community Center on Tuesday, September 8th from 2pm to 4pm. All the materials and instructions needed to complete the course will be included in the course. Supplies are limited, register here: <https://tinyurl.com/y3hssxme>

Senior Grocery Program: Due to changes with our partner Second Harvest Food Bank, the senior grocery distribution time has shifted to 3pm-4:30pm every Thursday. Seniors in immediate need of food assistance are encouraged to call 714-738-6575 for referral services.

Activity Packets: The Fullerton Community Center has been staying connected by offering activity packets to our senior patrons. We are pleased to announce that the third packet in the series is now available for download and distribution. The packet consists of local resources for food and other essentials, at-home exercises, and an assortment of puzzles and games. We hope the activity packets are a nice break from the seniors' routines and help keep them entertained while at home. The activity packets are passed out during our distribution events and are available for download here: <http://fullertoncommunitycenter.com/seniorservices/>



Parks & Recreation

Discover Fullerton and Feed Fullerton

Discover Fullerton on Foot

Fullerton is full of interesting history, architecture, and unbelievable stories best discovered on foot. So leave the car at home and walk around Fullerton on these 30 minute guided walks hosted by Parks and Rec staff and knowledgeable community volunteers. You'll get your steps in and learn all sorts of Fullerton facts: some historical, some scientific, some random, some artistic, and some downright creepy! Put on your sneakers and join us!

The Community Center's newest program to keep seniors and others active will be up and running – or walking—in late August. **Fullerton on Foot** is a monthly guided walking tour of interesting sites around town, hosted by knowledgeable Parks and Rec staff and posted on the Community Center's YouTube Channel. The first tour, **Welcome to the Civic Center**, focuses on points of interest around the Civic Center block including the Amerige Brothers Real Estate office, Amerige Park, Utility box art, the Police Station, the Quine House, Sister City trees, drought tolerant landscaping, and "Flight." Future themed walks will be **WPA Fullerton, Hidden Hillcrest Park, Rancho California, Laguna Lake, Skyline Drive, and the Brea Dam Recreational Area.**

Seniors and their loved ones are encouraged to call 714-738-6575 to be advised about the current programs and services that are being offered. Referrals to County resources and other services can also be provided. Please see the Fullerton Community Center website (www.fullertoncommunitycenter.com) for a full list of programs and services, and a comprehensive list of referrals to outside agencies.

Feed Fullerton

Spaces are still available for the Feed Fullerton program. This City-run program connects low-income households with nutritious meals provided by 21 participating Fullerton restaurants. Patron eligibility is based on Fullerton residency and income levels. Participants are accepted for two month enrollment periods where they receive 12 meal vouchers to be redeemed for specialty Feed Fullerton menu items at participating restaurants. Additional information, applications, and participating restaurants can be found at www.fullertoncommunitycenter.com/feedfullerton/



Parks & Recreation

Scavenger Hunt and Downtown Market

Fullerton Scavenger Hunt

The City of Fullerton Parks and Recreation Department will be organizing a Community Scavenger Hunt in late August. We invite the entire community to participate as a family or group of up to five. The grand prize is valued at \$500 (donated by Fullerton Free).

With a total of 52 City parks, we will be highlighting 10 parks that you must visit in order to decode the secret phrase. Visit the 10 Fullerton parks between August 27 – September 13. A puzzle will be made available during your hunt that reveals secret phrase. Pack some snacks and beverages, have your phone fully charged, and most importantly have fun.

You can find the Scavenger Hunt instructions on our website: <http://fullertoncommunitycenter.com/discoverfullerton/>

Good luck and please remember to keep a minimum of 6 feet between you and anyone else!

All winners will be notified via email by Friday, September 18, 2020 with instructions on how to claim your prize. For more information please contact the Community Center at (714) 738-6575 Monday – Thursday 8:00am – 5:00pm.

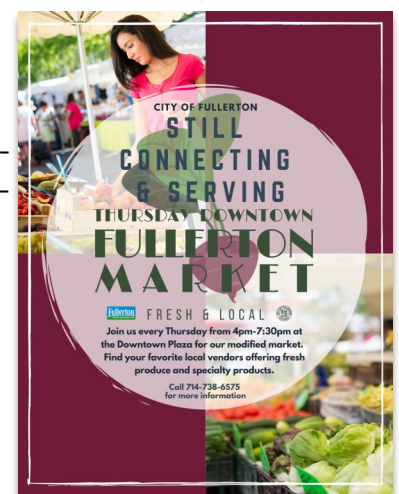
Thursday Downtown Fullerton Market

Come enjoy fresh, locally grown fruits and vegetables, honey, almonds, and flowers. A local food truck (Crepes Bonaparte), hummus, spreads, and breads also available. Market is open from 4 p.m. to 7:30 p.m. at the Downtown Fullerton Plaza.

Market address is 121 E. Wilshire Avenue.



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Parks & Recreation

Fullerton Museum Center

FMC & ME New Exhibit

Over these nearly fifty years, the Fullerton Museum Center has inspired us, entertained us, challenged us, and been a catalyst for growth and debate. Now, almost 5 decades later, the Fullerton Museum Center is seeking the artistic talents of the community it serves. “The FMC and ME” exhibit, scheduled for opening on September 3rd, will be a celebration of art in Fullerton for and by museum patrons and friends. Art panels will be available to the community at no cost to use as the basis of their artwork recognizing their memories and feelings of what the FMC has meant to them. The museum galleries are currently still closed due to Governor’s orders but “The FMC and ME” exhibit will be on display during the Farmers Market in the Downtown Plaza from 4:00 pm – 7:00 pm on Thursdays only. All artworks will be for sale with the proceeds going to the Fullerton Museum Center Association to secure the next 50 years of arts and culture in Fullerton.

Kids Art TO GO

Back by popular demand and thanks to the Fullerton Fire Association and Councilmember Zahra our FMC Kids Art TO GO will be distributed weekly during the Downtown Fullerton Farmers Market. The Museum, even though still temporarily closed to the public, will be able to provide weekly art kits. The art kits are recommended for ages 6-12 and these pick-ups are available on the Museum patio on Thursdays from 4:00 pm – 6:00 pm.

Gift Shop

The museum may have been closed the past couples weeks to restock on some new gift shop merchandise but our gift shop will be back open starting Thursday, September 3rd from 4:00 pm – 7:00 pm. Come in and check out our new merchandise. Our online shopping is still active. Here is the link to shop: <https://fmcgiftshop.square.site/> (LINK DOES NOT WORK ON INTERNET EXPLORER)



Library

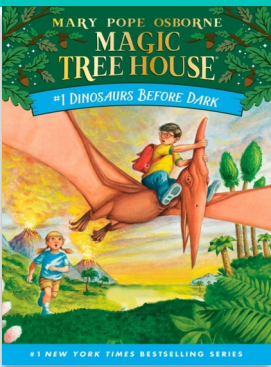
There's Never Been a Better Time to Use Your DIGITAL Library!

There's never been a better time to use your library, and people are noticing. Checkouts of free e-books and audiobooks on our popular [Overdrive](#) service is up 98.5%, and use of our digital magazines on [RBDigital](#) is up 81.6%! Picture books, school projects, fiction, mysteries, cooking, home improvement, self-help, business—whatever you're interested in, we've got it. And don't forget our FREE Curbside Service, available by appointment. (More on that below!)



Don't have a library card? [Register](#) for an e-card and access all of our online resources including e-books, e-audiobooks, e-magazines, academic and research databases, and more. Make sure to remember your PIN and write down the temporary card number you receive. You'll need both of those to access our resources.

"FAST AND FUN" Books Play an Important Role for Young Readers



Beginning chapter books, transitional chapter books, or "Fast and Fun" books as we call them here at Fullerton Public Library, play an important role for young readers. These books are designed for children who have journeyed beyond picture books and easy readers, but are not yet ready to read middle grade novels. Transitional chapter books offer the design of a novel, with chapters and more developed storylines. However, they are characterized by a shorter page length, wider margins, and larger type that is broken up with more illustrations than the usual middle grade novel. They often bridge the gap so developing readers can build vocabulary and solidify reading and comprehension skills on the way to engaging with more complex text later on. If you have a second or third grade reader in your life, chances are series like the *Magic Tree House*, *Junie B. Jones*, *My Weird School*, *Notebook of Doom*, and *Galaxy Zack* sound familiar to you, as these are prime examples of the Fast and Fun genre.

Here in Fullerton, Fast and Fun books are an essential collection development area in the Children's Library. These books enjoy high circulation, and we are committed to curating a quality, high interest selection to meet this important community need. Consequently, our Fast and Fun collection has grown over time and now occupies its own dedicated shelving. Funds for the update were generously provided by the [Fullerton Public Library Foundation](#)—we appreciate the Foundation for continuing to recognize the importance of our collections!

Now is the perfect time for your young reader to explore our Fast and Fun collection. Just request the books you want online and then make an appointment to pick them up curbside. Read on for details about FPL's Curbside Service!



Watch Now! OnLine Holds Are Available For Curbside Pick-Up!



You can now place holds directly in our [catalog](#)! Check out our new video tutorial above. (Click on it!)

Here's how it works: When you place items on hold, library employees will pull the available items from the shelves and process them for pickup. Once the hold becomes available, you will receive an automated notification by email or phone that the items are ready. You can also check your holds status online via your account at www.fullertonlibrary.org under the "Holds" tab in "My Account."

Once you have been notified that your items are ready, call the library Monday through Friday from 11:00 a.m. to 4:00 p.m. at (714) 738-6333 to make an appointment to pick them up. You will have 14 days from the time of notice to pick up your materials. (If you can't call, send us an email at info@fullertonlibrary.org.)

Due to high demand, the library requires a minimum of two to three full business days to process requests. (During this time there may also be a slight delay in our ability to reach out to you by email or phone.) We ask you to be patient as we work hard to fulfill your requests while taking extra precautions, including quarantining returned books for 96 hours, to ensure your safety.

Returns are not accepted during curbside pickup. To return your items, please use the outdoor book drop between Monday at 9:00 a.m. and Friday at 4:00 p.m.

Questions about your library account? Circulation questions can be answered Monday through Friday between 11:00 AM and 4:00 PM by phone at (714) 738-6333 or email at circulation@fullertonlibrary.org. Questions about our curbside service? Click [here](#).

CURBSIDE PICKUP

YOUR SAFETY IS OUR PRIORITY!

- 1 VISIT FPL ONLINE**
Visit Fullerton Public Library online at www.fullertonlibrary.org or go directly to your FPL account login page at fullerton.ent.sirsi.net.

- 2 SEARCH FOR ITEMS**
Search thousands of DVDs, magazines, and more for kids, teens, and adults. Can't find it? Call during Curbside hours to get help!

- 3 PLACE YOUR REQUESTS**
Log in to your FPL account to place items on hold. TIP: Your PIN number is usually the last four numbers in your phone number!

- 4 WAIT TO BE NOTIFIED**
Library staff will pull the requested items for you! Due to high demand, the library requires a minimum of 2-3 business days to process requests.

- 5 SCHEDULE YOUR PICKUP**
Call the library at (714) 738-6333 to schedule your pickup. (Press "0" to access the Curbside Pickup menu.) Available by appointment only.

- 6 WEAR A MASK**
Wearing a mask, come to the Curbside Pickup area by the main entrance of the library. If we don't come out to you, please call us.

- 7 ENJOY YOUR ITEMS!**
Take your items to go and enjoy! Items can be returned to our automated book drop between Monday at 9:00 AM and Friday at 4:00 PM.


MONDAY - FRIDAY, 11:00 AM - 4:00 PM



Library

FPL's New Children's Programs Are Here!

No matter what the circumstances, FPL's Children's Library is here to help bring the joy of books to our favorite library patrons: the kids! Enjoy a variety of storytime programs brought directly to you by our dedicated Children's Services librarians as they read books, sing songs, lead fingerplays, and even break out the puppets!

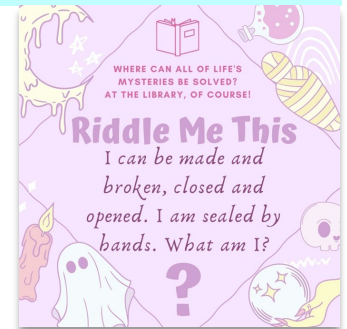


Find out more about Read with the Dogs, Little Spoonfuls, Story Break, Puppet Posts and other virtual programs at <https://www.fullertonlibrary.org/kidszone/programs>.

Visit FPL On Social Media and Guess That Book or Quote!

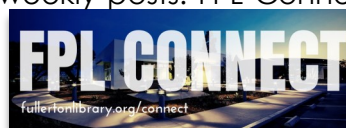
Did you know that Fullerton Public Library offers fun daily activities, like Guess that Book (or Movie), Guess that Quote, and Riddle Me This? To participate, just visit FPL's social media pages. Will you be the first to solve our daily riddles and earn the admiration of your fellow library lovers? [#fullertonlibrary](https://www.instagram.com/fullertonlibrary)

So riddle us this: I can be made and broken, closed and opened. I am sealed by hands. What am I?



Stay Up To Date With The FPL Connect Newsletter!

Subscribe to FPL Connect, the Fullerton Public Library's weekly newsletter, featuring timely stories that encourage readers to explore library programs, services, and events. Stay up to date on FPL's virtual programs for children, like Read with the Dogs: Homestyle Edition, Little Spoonfuls, Story Break, and Puppet Posts. For older library patrons, explore exciting online programs like Boardgame Empire: Online Edition, The Thing in the Library (our new scary book club), and Anime Afternoons (just for teens). On social media, discover new titles to download or pick up curbside and follow the Local History Room for fascinating weekly posts. FPL Connect delivers it all to your inbox. [Sign up](https://www.fullertonlibrary.org/connect) today!



Library

Visit FPL On Social Media and See What's New in "FRESH READS"

Looking to add something fun and relaxing to your morning routine? Pour yourself a cup of coffee and check out our daily Fresh Reads on Instagram! Featured titles come from a variety of collections—including Adult, Children's, Young Adult, and more—so there's something for everyone. Have a recommendation? Let us know! If you see a title you like, place your hold online, wait for your item to be made ready (usually 2-3 business days), then call us to schedule a pickup time. It's easy!



Want even more? [Visit](#) our online catalog to find curated lists of the latest arrivals in [Fiction](#), [Non-Fiction](#), [Young Adult/Teen](#), [DVD's](#), [Audiobooks](#), [Picture Books](#), Children's [Fiction](#) and [Non-Fiction](#) materials, and more. It's easy to browse and find what you want!

Boardgame Empire OnLine Edition Is Moving to Saturdays!



FPL's Boardgame Empire Online program is open to everyone, with friendly and welcoming library staff members hosting game days every Saturday afternoon from 1:00 p.m. to 3:00 p.m. To participate, you will need to create a free account at boardgamearena.com and join the "Boardgame Empire" group. We hope to see you around the table soon!

This week's featured game is Love Letter, a card game of "risk, deduction, and luck" designed by Seiji Kanai and published in 2012. Players take turns drawing character cards and playing them to eliminate the other players from the game, each hoping to woo the princess of Tempest with their love letters. At the end of the game, the remaining player with the highest value card wins!



City Directory

ADMIN. SERVICES	714-738-6521	FIRE	714-738-6500
AIRPORT	714-738-6323	HOUSING	714-738-6544
BUSINESS REGISTRATION	714-738-6531	HUMAN RESOURCES	714-738-6361
CITY ATTORNEY	714-446-1400	LIBRARY	714-738-6388
CITY CLERK	714-738-6350	MUSEUM	714-738-6545
CITY COUNCIL	714-738-6311	PARKS AND RECREATION	714-738-6582
CITY MANAGER	714-738-6310	POLICE	714-738-6716
CODE ENFORCEMENT	714-738-6553	PUBLIC WORKS—ENG.	714-738-6845
COMMUNITY CENTER	714-738-6575	PUBLIC WORKS—MT.SRV.	714-738-6897
COMMUNITY & ECONOMIC DEVEL.	714-738-6541		

DID YOU KNOW...

Early Fullerton History

Fullerton's new paramedic unit significantly shortened the response time for medical aid emergencies. In 1976, the city's paramedics averaged 239 calls per month.



WWW.CITYOFFULLERTON.COM

