



City of Fullerton

How to Read Your New City of Fullerton Utility Bill

A Your Account Details includes the Billing Period and Number of Days of Service.

B Here you'll find a graph of your usage for the past 2 years, along with your service address and meter information.

C Important information will be printed in the message boxes.

D Please check your contact information to make sure it is still current so that the City may contact you in case of an emergency. Make any updates on the back of the bill in the space provided.

E Be sure to check the back of the bill for detailed information on payment options, descriptions of charges and our delinquency policy.

UTILITY SERVICES BILL

Billing Date: 12/15/2010
Billing Period: 10/04/10 - 12/15/10
Days of Service: 72 Days
Customer: John Smith

Customer Service: (714) 738-6890 City Hall - 303 W. Commonwealth Ave., Fullerton, CA 92832

Usage Information

Service Address: 123 Main Street

Meter #	Current Read	Date	Previous Read	Date
12345678	1940	10/21/09	601	08/17/09

Important Messages from the City of Fullerton

The City has implemented a new customer information and billing system this month to improve service. Please make note of your new customer and account numbers and update your records, including any online banking records.

Your bill includes an opportunity for you to support the 20th annual "First Night in Fullerton" New Years Eve Celebration through a voluntary donation. Thanks to all the support, this unique community event is a FREE family friendly and non-alcoholic celebration. The recommended donation is \$10.00, but any amount will help! Just add your donation amount to your bill and include it with your water payment. Please make sure to write in the amount of the donation in the space provided on the portion of the bill you return with your payment. Any questions, please call 714-738-6545.

Visit www.cityoffullerton.com/utilitybill for 24 hour account access or to pay your water bill online

Account Number: 01234567
Customer Number: 0123456

Water Consumption:	Current	Total (hundred gallons)
	1339	1339
	Last Year	809

Detail of Charges & Adjustments

Previous Balance: \$3.29CR

Balance Forward: \$3.29CR

Current Activity

Water	\$33.06
Sanitation	\$8.27
Trash	\$36.04
Sewer	\$6.72
Total Current Charges (Due by 01/10/11)	\$84.09
Total Balance Due	\$80.80

Donation for Concerts in the Park: _____

Total Paid: _____

Payment is due and payable now and accounts become delinquent if not paid by the due date shown above. PAYMENTS RECEIVED AFTER THE DUE DATE WILL BE CHARGED A LATE CHARGE. SERVICE MAY BE DISCONTINUED AFTER SEVEN (7) DAYS PAST THE DUE DATE. Please do not send cash. See reverse side for important information.

Please return this portion with your payment and write your account information on your check.

Account Number: 01234567
Customer Number: 0123456
Billing Date: 12/15/2010

TOTAL DUE:	\$80.80	DUE DATE:	01/10/11
Donation:	\$		
Amount Enclosed	\$		

JOHN SMITH
 123 MAIN STREET
 FULLERTON CA 92833

Please check box if you have provided any customer information changes on the back of this stub.

PAYMENT PROCESSING CENTER
 POST OFFICE BOX 7190
 PASADENA CA 91109-7190

0142699071058500000635380 1

F Here you'll find the web address for 24-hour account access, and our Auto-Pay option.

G Your Account Number and Customer Number are all easy to spot at the top of the bill.

H This area displays your water consumption, comparing your current usage to that of the previous year.

I Here you'll find billing details. Water, Sanitation, Sewer and other charges are shown separately. Sanitation is not a new charge. It was previously combined with water.

J This area displays the Total Balance Due to the City of Fullerton.

K Payment Due Date can be found here.

If you have any questions call Utility Billing Customer Service at (714)738-6890

L Detach this paystub and return with your payment. On this paystub, you will find the bill Due Date and total charges due. Please write the payment amount in the space provided. Checks should be made payable to City of Fullerton, and should always include your account number. The address on the front of this paystub must be visible through the window on the return envelope when the payment is mailed.