Welcome to Voice Permits™

In an ongoing commitment to improving customer service, the City of Fullerton Building Division has installed an Interactive Voice Response System for inspections that allows you to take care of your inspection needs 24 hours a day, 7 days a week! Just call the:

Inspection Line (714) 738-6542 to:

Schedule inspections
Cancel inspections
Retrieve inspection results

The system is easy to use: Once you dial (714) 738-6542, you will receive prompts through the entire process. You can also press * at any time for more information.

Before calling, you will need:

- 1) A touch-tone telephone
- 2) A site-specific permit number
- 3) An inspection code (a list of all codes can be found in this brochure)

Choose from the following options:

Press 1	To schedule an inspection
Press 2	To cancel an inspection
Press 3	To obtain inspection results
Press 0	To transfer to staff
Press #	To disconnect and hang up
Press *	For additional information
	Tor additional information

The Voice Permits™ system will prompt you through the steps below during your call. You may perform multiple transactions during each call. At the end of the call you will be issued a confirmation number. We recommend you keep a record of confirmation numbers and associated transactions in case they are needed for future reference.

To schedule an inspection:

- Enter the permit number, followed by the # key. The system will confirm this permit by repeating the site address and permit number.
- Enter the inspection code from the list on the outside of this brochure.
- Enter the inspection date. The cut-off time for an inspection is 6 a.m. on the following day.
- Enter a gate code (if applicable).

After you have scheduled the inspection, you will be able to:

- ☐ Request another inspection, same permit.
- ☐ Request another inspection, different permit,
- ☐ Get a confirmation number and hang up. (Use this confirmation number when inquiring about this telephone request.)
- ☐ Return to the main menu.

To cancel an inspection:

- Enter the permit number, followed by the # key.
- Enter the inspection code from the list on the outside of this brochure.

After you have cancelled the inspection, you will be able to:

- ☐ Cancel another inspection, same permit.
- ☐ Cancel another inspection, different permit.

- ☐ Get a confirmation number and hang up. (Use this confirmation number when inquiring about this telephone request.)
- ☐ Return to the main menu.

To obtain inspection results

- Enter the permit number, followed by the # key.
- Enter the inspection code from the list on the outside of this brochure.

After you have listened to the inspection results, you will be able to:

- ☐ Listen to more results, same permit.
- ☐ Listen to more results, different permit.
- ☐ Get a confirmation number and hang up. (Use this confirmation number when inquiring about this telephone request.)
- ☐ Return to the main menu.

To transfer to staff or obtain additional information:

You can press 0 at any time to transfer to a staff member. You can also press * to hear an explanation of your current options.



Inspection Codes

Inspection Codes				
105	Struct/Foundation/	550	Pool/Spa-Gas	
	Loc/Hardware	560	Pool/Spa-Underground	
110	Structure Preslab/ Compact/Rein	563	Elec Pool/Spa-Anti Siphon	
115	Struc-Underpinning/	303	Fill Line	
	Flr Joist/Sub Floor	565	Pool/Spa-Backwash/P	
117	Floor Sheathing	570	Trap	
118 120	Floor Insulation Struc/Masonry Grout	575	Pool/Spa-Pre Plaster Pool/Spa-Fence &	
120	Lift	373	Gates	
121	Struc-Tilt Up Panels	580	Pool/Spa-Heater/Loc/	
123	Struct-Sub Surface		Enc	
	Drainage	585	Pool/Spa-Motors	
124	Struct-Sub Surface	605	U/G Hydro Piping	
405	Water Proof	610	U/G Flush	
125	Struc-Fireplace	615	Overhead/Hydro	
130	Struct-Roof	620	Sprinkler Final	
125	Sheathing/Framing	625 630	Alarm Rough	
135	Struct-Shear Panel/ Holddowns	635	Alarm Final	
139	Struct-Pre Lath	645	Hydro/Duct System Fire Final	
140	Struc-Framing	705	Demo-Bottom Removal	
140	(MEPS)	710	Demo-Deck/Coping	
145	Struct-Insulation	1	Removal	
150	Struc-Drywall-1st	715	Demo-Plmg/Mech/Elec	
	Layer		Removal	
152	Struct-Drywall-2nd	720	Demo-BackFill	
	Layer	725	Demo-Sewer Cap	
155	Struct-Firewall	730	Demo-Disposal Sys	
160	Struc-Ext Lath/		Aband	
	Flashiing/Weep	735	Demo-Partial Structure	
161	Struct-Interior Lath	740	Demo-Building	
164	Struct-T Bar/Draft	745	Demo-Foundation	
470	Stop/Mech/Elec	801	Grading-Pre Grade	
170	Struct/Scratch Coat	044	Meeting	
205	Plmg-Underground Soil	811 812	Grading-Cut & Fill Grading-Bottom	
210	Plmg-Underground	813	Grading-Bottom Grading-Over	
210	Water	013	Excavation	
215	Plmg-Water Service	814	Grading-Subdrain	
220	Plmg-Sewer	821	Grading-Pad	
225	Plmg-Septic System	822	Grading-Benching	
230	Plmg-Rough	823	Grading-Retaining Wall	
	Plumbing	824	Grading-Statement of	
235	Plmg-Yard Gas Piping		Compliance	
240	Plmg-Gas Test	831	Grading-Area Drain	
245	Plmg-Water Heater		Pipe	
305	Mech-Underground	832	Grading-Storm Drain	
310	Mech-Rough		Piping	
311	Mech-Gas Test	833	Grading-V Ditch	
315	Mech-Metal Fireplace	834	Grading-Inlet Structure	
320	Mech-Combination	851	Grading-As Builts	
325	Vent	852	Grading- Monumentation	
340	Mech-Air Conditioning Spray Booth	872	Grading-Rough	
405	Elec-Underground/	012	Grading-Rough Grading	
400	Ufer/Bonding	873	Grading-Recertification	
415	Elec-Rough Wiring	874	Grading-Revision	
420	Elec-Service	877	Grading-Compaction	
505	Pool/Spa-Pre Gunite	879	Grading-Other	
510	Pool/Spa-Main Drain	950	Solar	
520	Pool/Spa-Location	955	Sign	
540	Pool/Spa-Bonding	965	Miscellaneous Insp	
545	Pool/Spa-Pre Deck	999	Permit Final	



Prepared by: City of Fullerton Development Services Department &

City of Fullerton Public Information Office

City of Fullerton

Development Services Department

Building Division

Users' Guide to Requesting Inspections

&

List of Inspection Codes

Call the automated Voice Permits™

IVR System for all of your

Building/Fire Permit inspections

24 hours a day!

(714) 738-6542

